

## Defense Therapy Return Policy

At Defense Therapy, we strive to provide the best customer experience. Due to the nature of our products, we have specific policies regarding returns and rescheduling.

### **1. No Refund Policy:**

- a. We do not offer refunds for any purchases. All sales are final.

### **2. Rescheduling Policy:**

- a. We offer a one-time reschedule for any service or training session booked with us.
- b. To reschedule, you must contact us at least 48 hours before your scheduled appointment.
- c. Failure to reschedule within this timeframe will result in forfeiture of your appointment.

### **3. Amendments:**

- a. We reserve the right to modify this Return Policy at any time. Any changes will be effective immediately upon posting on our website.
- b. This policy was last updated on 5/31/24

### **4. Contact for Rescheduling:**

- a. To request a reschedule, please contact us at:

Defense Therapy

Email: [defensetherapy@gmail.com](mailto:defensetherapy@gmail.com)

Phone: 240-419-1067